



TIMBERWISE

Client Care - We value your views

Lyn Lane

Ashburton
Devon

Contract Number: SC

Please kindly take a few moments of your time to answer the following questions and make any comments you wish about the work Timberwise has carried out for you. We have enclosed a Business Reply envelope for your convenience. All completed and returned Client Care forms, will be placed in a quarterly draw to win £25 Marks and Spencer vouchers.

How satisfied are you with the job we did for you? Very satisfied
What did you think of our technicians? Excellent, very pleasant
How was the experience you had with our office staff? Good
What are your thoughts on our surveyor and their presentation? Very good
How satisfied are you with the speed in which we dealt with your initial enquiry, report and subsequent work?
Very satisfied
Was the tidy up satisfactory? Not to the level of the rest of work
How did you hear about us? Through Estate Agent (Woods)
Have you ever heard of us or seen our name anywhere? No
May we use your comments as a testimonial? Yes

Overall, what was the top one or two reasons you booked us to do the work instead of another company?

Personal recommendation
Confidence in professionalism of company

Other Comments

Would like to thank Neil and Kevin for their hard work and patience with my enforced disability!!

By using the knowledge, expertise and professionalism that we have gained over the years, you can be assured that your property is in safe hands with Timberwise. We attempt to give the most complete, prompt and expert service possible, from your initial enquiry to completion of work. If you have any problems or questions, please do not hesitate to contact us.